



Oncor: Emergency Operations Update – Feb. 18, 2021

Yesterday, ERCOT directed Oncor and other utilities to begin restoring power previously dropped from the electric grid. As a result of the increased generation and stable demand, Oncor has since been able to cease controlled, or rotating, outages.

As of 5:30 a.m. this morning, there are approximately 150,000 remaining Oncor customers without power. This is a result of damage from yesterday's winter storm, previous winter weather and storm damage that could not be identified until equipment was re-energized, and damage to electric equipment caused by record-breaking low temperatures.

Our personnel will continue working 24/7 to restore power to these remaining customers. We recognize the hardships that this power emergency has caused for our customers and communities. We appreciate their patience as we awaited the return of electric generation and protected the Texas electric grid.

Due to the large amounts of system activity surrounding power restoration, we expect it will take some time for our tracking systems to accurately reflect these updates in our outage map. In addition, we will continue to follow the direction of ERCOT should electric generation change and immediately take steps to inform our customers of any updates.

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